

Rail Corridor Induction

For information on the Rail Corridor Induction please go to: <https://www.arcinfra.com/Rail-Network/Access-the-corridor>

How do I start?

Go to <https://arcinfra.learnupon.com/> to register for the Rail Corridor Induction course.

- Click **Sign In**
 - If you have a profile in LearnUpon already enter your details and password to proceed
 - New to LearnUpon? Click on “**Don’t have an account?**” and follow the prompts
- Go to your email inbox and click on the link from Arc Infrastructure to confirm your account
 - Complete your profile details
 - Your name is required for the certificate at the end (*if this is not entered then the certificate will be blank*)
 - All red * fields are mandatory
 - Click **Save**
- **Add** Rail Corridor Induction to Shopping Cart
 - Proceed to Cart and follow the prompts
- Your course will show up on your Dashboard
 - **Start** course

Frequently Asked Questions:

Q: My induction freezes and won’t continue – what do I do?

A: Check your internet connection hasn’t dropped out. Close out of the induction and resume again. Should this continue, please take a screen shot and email to training@arcinfra.com with an explanation of the issue so we can escalate with LearnUpon.

Q: Can I close out and come back to it later?

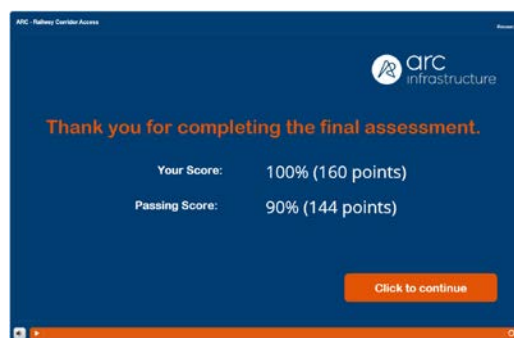
A: Yes. The Resume button will show instead of Start. Click on Resume and then Yes when asked “Would you like to resume where you left off?”

Q: Does the orange bar mean I have to answer the question before time runs out?

A: Take your time answering the questions, it’s not a race. The orange line is an audio/file indicator.

Q: How do I know I have successfully completed the course?

A: You will see the following screen and receive an email with your certificate attached.



Q: Why do I have to do this training?

A: Please [visit our website](#) for further information on the Rail Corridor Induction and the reasons for introducing it.