



FAQs

What's happening?

Arc Infrastructure's Third Party team is continuing to work closely with the Public Transport Authority (PTA) on the METRONET Thornlie-Cockburn Link (TCL) project. This has seen the duplication and relocation of 22km of Arc Infrastructure's freight rail track to make way for the new TCL passenger route that will be operated by the PTA.

The TCL project is working towards an energisation date of 17 January 2025 for the Overhead Line Equipment (OLE). This means electricity will start being supplied to the overhead wires and other equipment that powers electric trains on the PTA passenger lines.

What do I need to do?

If you are working adjacent to an electrified network you will need to complete Electrical Awareness training. This is an online module, available through the Arc Infrastructure training website.

Why do I have to do this training?

Working adjacent to an electrified network adds risks to the working environment. To ensure you are educated, competent and safe, we require all Arc Infrastructure TAP holders who will be working in this environment to complete the training.

When do I have to do the training?

The TCL project is working towards an energisation date of 17 January 2025 for the Overhead Line Equipment (OLE). This means electricity will start being supplied to the overhead wires and other equipment that powers electric trains on the PTA passenger lines. If you have not done the training by this date, you will not be authorised to work in any area that is adjacent to an Electrified Network. Above Rail Operators will need to have completed the training prior to commencement of PTA test trains, planned to commence 20 February 2025.

I have already done Electrical Awareness training with the Public Transport Authority (PTA), do I need to do it again?

If you have a PTA Supervised Worker Track Access Permit (TAP), you may submit a copy of the completion certificate for that training to be logged against your Arc Infrastructure Track Access Permit (TAP). This completion certificate can be accessed through your RIW login, the system used to manage PTA Safeworking competencies.

Once you have emailed asktraining@arcinfra.com with a copy of this qualification, we will process your request and add the 'E' level to your TAP card.

How close can I get to the Overhead Line Equipment?

You will need to complete this training if you are entering the rail corridor adjacent to any electrified network.

All Workers must keep themselves, tools, equipment and materials at a Safe Distance from Electrical Equipment and Electrical Infrastructure. Work proximities do not include working with cranes however, any work that has the potential to encroach within 3 metres of electrical infrastructure and equipment will require extra controls. Work which takes place less than one metre from live OLE requires an OLE Permit to Work, issued through the PTA.

How will my TAP change?

Once you have completed the eLearning, Arc will receive notification of the successful completion. We will process your new TAP to add an 'E' qualification to your existing TAP accreditation level. A letter will be issued immediately, and a new card will be sent out.

What is the expiry date for this training?

We want to ensure we are responsive to feedback and ideas for continuous improvement. To enable this, we will pilot training for 2025, and anyone completing the training will have an expiry period of 12 months. Effective from 6th Jan 2026, all electrical awareness training expiry dates will fall in line with the standard expiry date for the TAP, ie Supervised Worker 3 years, Protection Officer 2 years.

When will my TAP be processed?

Arc commits to getting all Track Access Permits processed within ten working days. We will endeavour to adhere to this schedule. Please note, to help keep the administration team focused on processing, wait until after this timeframe has elapsed before contacting us to follow up an application.

Will I be charged?

You will not be charged for this training.

How many attempts do I get at the assessment?

You will have three attempts. Please note that if you exit the training without completing it, this will be recorded as an attempt.

How do I access the training? How long will it take?

The Arc Infrastructure website Safeworking Training page holds the calendar for all Safeworking training. It will be available through this channel. Once you are enrolled, a link will be sent to you with the details to log on. We anticipate it will take 90 minutes to complete the training, and suggest you complete on a computer, rather than use your phone.

Will I have to complete a new application form?

There will be a question within the eLearning file, asking you to acknowledge the training you have completed and that none of your Terms and Conditions for accessing the Rail Corridor have changed. A new application form will not be required.

If you have any questions, please contact us at asktraining@arcinfra.com or on 9212 2916.